



The Standard Letter of Agency Document

A Letter of Agency (LOA) must be completed by the end-user and supplied to BEC Fiber upon request. The LOA must contain the name and current service address of the end-user and the numbers that will be ported to BEC Fiber from the end-user's current carrier. The LOA used must comply with FCC regulations and must be **dated and signed** by the end-user or a person who has the authority to act as a legal agent.

Dear Customer,

Thank you for choosing Bandera Electric Cooperative ("BEC Fiber"), as your network carrier. As you are aware, you may continue to use your existing telephone number with BEC Fiber. In order to transition your current telephone number to the BEC Fiber network, BEC Fiber must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your current provider requires this letter as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another provider. By filling in all the information requested below, and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to BEC Fiber. You will then be able to use your existing number with the BEC Fiber network.

Please ensure the following information is complete and accurate to prevent possible delays.

End-User Name (Business or Residential): _____

Person authorized to make this request if a business: _____

Service Street Address: _____ Suite or Apartment No: _____

City: _____ State: _____ ZIP Code: _____

Current Service Provider: _____

Account Number: _____

**Note that all Telephone Numbers listed below must be associated with this Name.*

<u>Beginning Range Telephone # (TN)</u>	<u>End Range TN</u>	<u>Billing (main acct) TN for porting TNs</u>
1 _____	_____	_____
2 _____	_____	_____
3 _____	_____	_____
4 _____	_____	_____
5 _____	_____	_____
6 _____	_____	_____

PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

If you wish to select BEC Fiber as your new service provider for the telephone number listed on this form, you will need to sign your initials on the THREE (3) lines below, as applicable:

- I select _____ (initials) BEC Fiber as the network carrier for all **local calls** for this number.
- I select _____ (initials) BEC Fiber as the network carrier for all **intrastate toll calls** for this number.
- I select _____ (initials) BEC Fiber as the network carrier for all **interstate toll and international calls** for this number.

If you want to receive service on the BEC Fiber network, you will need to select BEC Fiber in ALL THREE (3) spaces above. You may not have more than one carrier for each TYPE of service above.

By signing below, I designate BEC Fiber to transfer my service from my current provider to BEC Fiber. By signing below, I also authorize BEC Fiber to transfer my current telephone number used to provide service so that BEC Fiber may provide its network service to me. By signing below, I also authorize BEC Fiber to obtain billing information, customer service records, and other information required to provide me with service on the BEC Fiber network. I understand that I may consult with BEC Fiber as to whether a fee will apply to the change.

Printed End User Name: _____ Date: _____

End User Signature: _____